

Somerset Community Pain Management Service:

## IMPORTANT SERVICE UPDATE: 1 September 2020

Due to the COVID-19 pandemic we are carefully considering alternative ways of delivering our service so that we can continue to support you without placing you at unnecessary risk of infection.

We are currently offering remote appointments, either by video or telephone, rather than inviting you to attend our clinic. If you have a face-to-face appointment already arranged, we will be in contact to discuss changing this to either a video or telephone consultation.

We are also looking to develop online alternatives to our group programmes and will be in contact with all patients on the waiting list to discuss these in due course.

We realise that the last few months have been unsettling and want to reassure you that we remain committed to supporting patients with persistent pain to access our service. Please bear with us as we establish new, virtual ways of working.

Should you wish to contact us please email: [painservice@SomersetFT.nhs.uk](mailto:painservice@SomersetFT.nhs.uk)

If you are concerned about Coronavirus and the affect it is having on you or your loved ones, you can access free information, advice and support via the NHS and Government websites:

[NHS website: Get the latest NHS information and advice about coronavirus](#)

[Somerset County Council: Getting help and support relating to Coronavirus](#)